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(MARK INACTIVE)

2525 Nelson Miller Pkwy • Suite 270 • Louisville, KY 40223 • Telephone (502)254-8500 • Fax (800)-220-7382

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MAY 31 2005

PUBLIC SERVICE  
COMMISSION

May 5, 2005

To Whom It May Concern:

Due to the price increase in the Local Exchange Carrier's rates Phone Link Inc. has determined that it is not economically feasible to continue to provide local resell service. Therefore, Phone Link Inc. has notified all customers with the attached letter that they would need to find other means of a new provider.

Phone Link Inc. stopped taking monies from customers and merchants on April 29, 2005. If a customer was due a refund Phone Link Inc. has refunded money to those customers. Phone Link Inc. did give the customers a name and number of other providers to choose from.

Any questions regarding this please contact our office at the above number.

Thank you,

Phone Link Inc.



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2525 Nelson Miller Pkwy, Suite 204 • Louisville, KY 40223 • Telephone (800)-220-1377 • Fax (800)-220-7382

**\*\*IMPORTANT NOTICE\*\***

April 27, 2005

Dear Phone-Link Customer,

Due to the changes imposed upon Phone-Link by the Local Exchange Carrier's (i.e. BellSouth, SBC, Verizon, etc.) we have determined it is no longer economically feasible for us to resell their services to you, the end user.

You are being notified so that you can take the next week to find another telephone service provider to prevent interruption of your service. Beginning on Tuesday, May 3<sup>rd</sup>, Phone-Link will no longer be accepting telephone payments, change of services, reconnects, or new orders.

Again, please understand that Phone-Link will be discontinuing service in your area, and you must convert to a new carrier as quickly as possible to ensure continuation of your local phone service.

If you have any questions regarding this letter please feel free to contact customer service at 1-888-333-5868.

Thank you for your patronage,

Phone-Link, Inc